How to Bridge the Gap between MultiValue and Microsoft SQL Server

Presented to



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Presentation Overview

- About Kore Technologies
- Why Build a Data Warehouse
- Reasons to Use SQL Server
- MultiValue Data Challenges
- Best Practices: SQL Data Modeling
- Best Practices: ETL Tools
- Product Spotlight: Kourier Integrator
- MultiValue to SQL Demonstration
- Review
- Q & A





About Kore Technologies

- San Diego Company, Founded 1999
- MultiValue Database Experts
- Microsoft Technologies Experts
- Enterprise Application Experts
- Specialize in Extending the Enterprise Through Integrated Best-In-Class Solutions.
- Full-Service Organization offering suite of products, services, and support.
- <u>KommerceServer</u> (Web Applications)
- Kourier (Business Automation & Integration)
- Technology Used: IBM U2, C#, XML, Microsoft SQL Server, Integration & Web Services, and .NET









Integrated Data Warehouses

Product Name	Application Type	
Astra IDSI	Dealership Management	
Avanté (System Builder)	ERP	
Colleague ////DATATEL	Educational Institution Management	
DataFlo EPICOR.	ERP	
Eclipse ACTIVANT	Distribution	
FlexGen4 (System Builder) Software 21	ERP	
Prelude (System Builder) ACTIVANT	Distribution Management	



Other EAI Integrations

Product Name	Integration Type	
<u>Amazon.com</u>	e-Commerce	
Avanté	Corporate Integration	
<u>BarTender</u>	Barcode & Label printing	
Costimator	Cost Estimating	
DataFlo	e-Commerce, Migration, EDI	
<u>Forecast Pro</u>	Desktop forecasting	
<u>FileMaker</u> (using SOAP)	Database	
<u>GFI FaxMaker</u>	Fax Server	
<u>Inovis</u>	EDI	
<u>Oracle</u>	Indirect Purchasing	
PCMall Exchange	e-Commerce, Product Catalog	
<u>Seibel</u>	CRM	
SPS Commerce	EDI XML	
Tour de Force	CRM	



Why Build a Data Warehouse?

It's All About the Data...

- Consolidate Data from Disparate "Islands of Information"
- Combined Reporting Across Multiple Accounts/Business Units
- Share Data with External Users, Corporate Users and Business Partners
- Combined Reporting Across Disparate Systems
- Supports Making Better Business Decisions!



Reasons to Use SQL Server

- Performance Scalability Flexibility Cost SQL U2 Serve
- Improved Report Performance
- Simplified Data Model, Easier Access
- Cleaner Data with Minimized Data Redundancy
- Reduced Impact on Production System
- More Tools and Technology:
 - More 3rd Party Reporting Products
 - Enterprise Manager/Query Analyzer
 - Profiling Tools
 - DTS/SSIS Agent
 - Report Server
 - OLAP Services
- Inexpensive Compared to Other Databases



Challenge 1: Normalization

```
0001: VOLT OUTPUT-970S
                                                       Typical MV field
0002:
                                                       and association
0003: 5
                                                        that must be
0004: 50
                                                       normalized in a
0005:
                                                        SQL database
0021: 9188*SCý8948*SCý9039*SCý9108*SCý9118*JH
0053: 1ý2ý3
0054: 103ý105ý101
0055: 100-0023-09\(\frac{1}{9}\)99-332-0987\(\frac{1}{9}\)99-3-2003992
0056: VOLTAGE OUTPUT 970S. OUT. RESISTOR 445
```



Challenge 2: Compound Data

```
101*07
0001: Westminster Englinc.
0002: 2893 E. LA PALMA AVEÝANAHEIMÝCAÝ92806
0003:
0004: 714/630-5350ý714/640-5552
0005: JULIAN SANCHEZ
0006: JULIAN SANCHEZ
0007: 92806
0008:
0009: SW
0010: ENG
0011: 0/0/30
0012: 2
0013: 100
0014: 0
0015: 0
0016: BEST WAY
0017: 125
0018: 1
0019: SHIP POINT
0020:
```

Typical MV
Compound Data
that should be
decomposed into
separate SQL
columns



Best Practices: SQL Data Modeling

- Adopt a Naming Convention
- Normalize and Simplify
- Decompose Compound Data Structures
- Eliminate Cross Reference Data
- Plan for Multiple Data Sources
- Data Cleansing
- Data Types
- Data Lengths
- Null/Empty String
- Derived vs. Stored data

	order_header		
	PK,I4	order_no	LONG
	FK1	sold_to_no	LONG
_	11	contact_no order_xref_id	LONG CHAR(30)
IJ	14,12	order_dt order_type	DATETIME CHAR(1)
	13	po_no status_cd	TEXT(750) CHAR(1)
		freight_amt tax amt	CURRENCY
	FK2	order_comments ship_addr_no	LONGTEXT LONG

W. W. W. W. W.			
order_item			
PK,FK1,I2 PK,I2 PK,I3	order_no order_item_no line_type	LONG LONG CHAR(1)	
11	item_id order_item_desc unit_price wh_plant_cd line_status_cd price_cd	CHAR(25) TEXT(750) CURRENCY CHAR(5) CHAR(1) CHAR(1)	

order_item_delivery				
PK,FK1,I2 PK,FK1,I2 PK,FK1 PK	order_no order_item_no line_type sched_ship_dt	LONG LONG CHAR(1) DATETIME		
11	ship_to_name ship_to_address_line1 ship_to_address_line2 ship_to_address_line3 ship_to_city ship_via_cd ship_to_state ship_to_country ship_to_postal_cd attention phone_no sched_ship_qty red_ship_dt tax_cd	TEXT(750) TEXT(750) TEXT(750) TEXT(750) TEXT(750) TEXT(750) TEXT(750) TEXT(750) CHAR(20) TEXT(750) TEXT(750) TEXT(25) LONG DATETIME CHAR(15)		



Best Practices: ETL Tools

- Data Cleansing and Transformation
- Data Aggregation from Multiple Sources
- Data Auditing & Statistics
- Minimal Setup & Configuration (metadata, dictionaries)
- Extensibility (Support Custom Code)
- Design / Test Capability
- Scalability as Data Sets Grow
- Exception Management / Notification
- Scheduling & Job Dependencies
- Low Overhead and Small Footprint
- Change Data Capture Management (i.e., Net Change)

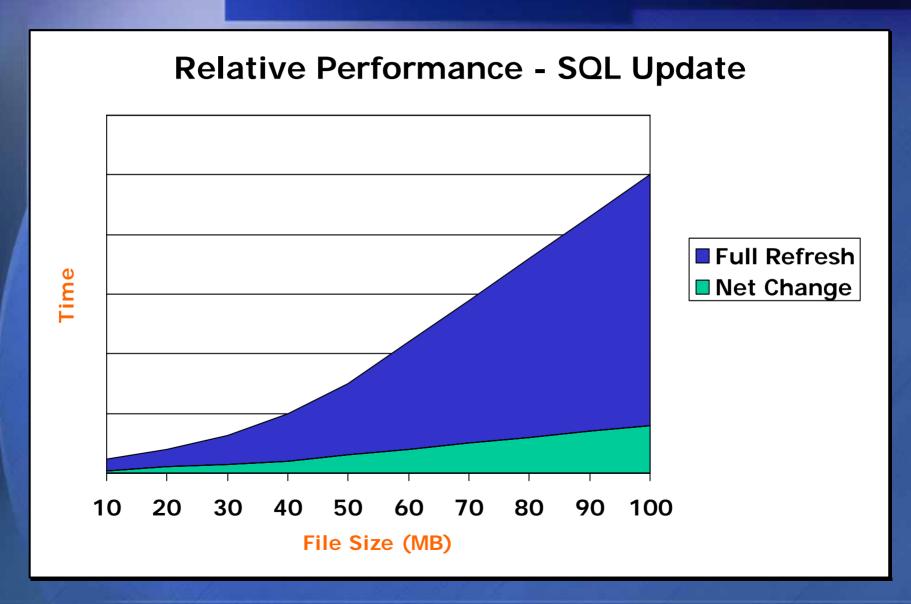


Why Net Change is Important

- Provides the ability to deal with large files
 - Full refresh of a file with 100K records is doable
 - Full refresh of a file with 10M records is not
- Provides the ability to deal with large data sets
 - Data Warehouses start small (10-20 files)
 - Over time, they can grow to include 100's of files
- Enables near real time data updates
 - Users always want their data... yesterday!



Full Refresh vs. Net Change





Record Filters # Net Change

Time-Date Stamps is the Common Approach

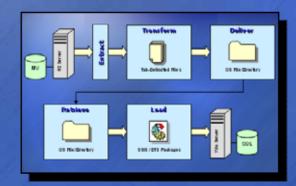
- May require complex triggers or software modification
- Potential vendor support and compatibility issues
- Must SELECT entire file to find records to process
- Slow and resource intensive, may impact users
- Near real time windows larger due to performance

Product Spotlight

Kourier Integrator for U2 & SQL Accelerator

Fast, Scalable, and Automated SQL Server Data Integration Solution









Kourier Integrator & SQL Accelerator

Benefits

- Easy to Learn and Use
- Near Real Time Data Updates
- Guaranteed Data Delivery
- Automates Integration to MS SQL Server
- Embraces Microsoft's Best Practices for BI
- No Programming Required
- Leverages Existing Dictionaries
- Minimal Overhead and Impact on U2 App
- Easy to Diagnose Integration Issues
- Does Not Require Any Application Changes
- Rapid Implementation Cycle
- No Additional U2 Licenses Required





Kourier Integrator & SQL Accelerator

Key Features

- Net Change & Full Refresh Database Updates
- Template-based Data Export Specifications
- Normalizes MultiValue & Sub Value Fields
- Data Aggregation from Multiple Accounts
- Fast Data Extraction Uses Native Access (not ODBC)
- Generates Maintenance-Free SSIS Packages
- Integrated Testing Workbenches
- Data Auditing and Statistics Logs
- User-Defined Formulas
- Event-based E-mail Notification
- Powerful Substitution Processor, Dynamic Data
- Extensive Event Logging
- Independent Scheduling Agent
- Quick Start Tools Accelerate Building Data Exports







Configuration

- Using IDSIP Astra Dealer Management System
- > 57 UniVerse Accounts, ~ 20 Exports per Account

Read Full Case Study Online

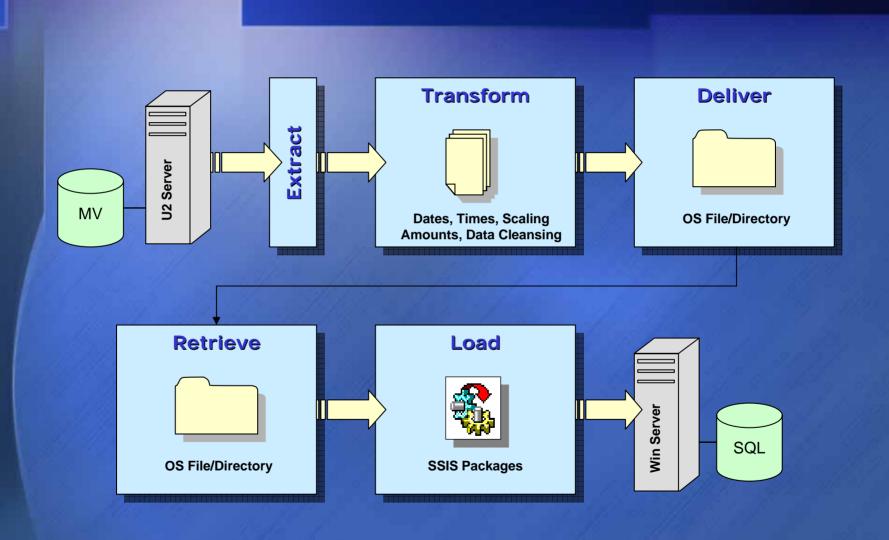
Challenge

- Support FEMA Requests for Katrina Temporary Housing
- Consolidated Inventory Reporting from all 57 Dealerships
- Require Flexibility for Viewing and Reporting Data
- Need Quick Turnaround, Data Must Remain Up-to-date

Solution

- Implemented Kourier Integrator/SQL Accelerator
- Deployed SQL Data Warehouse in Less than One Week
- Generates > 90 GB Data in SQL Server
- Use Net Change Feature to Keep Data Fresh
- Create Custom Reports and Use Excel

k/re SQL Data Warehouse (2 Phase)





MultiValue to SQL Demonstration



Kourier Integrator & SQL Accelerator



Presentation Review

- Bridging the Gap from MultiValue to SQL is Not Difficult if You Use the Right Tools
- Understand Your MV Database Design and Data Challenges
- A SQL Data Warehouse is Not Just About Reports—it opens up new possibilities too
- Follow Best Practices



KommerceServer

- Complete Suite of Web Solutions
- Uses Microsoft SQL Database
- Microsoft .NET Architecture
- Highly Reliable & Scalable & Secure
- Operate Stand-Alone or Integrated
- Uses Queued, Message-Based Integration
- Customizable to your look and Feel





KommerceServer Product Suite

webStoreFront

- Powerful B2B & B2C eCommerce Storefront
- On-line product catalog w/database-driven content

webConfigurator

- Purchase Configure-to-order products online
- Uses interactive Q&A or catalog string

webPortal

- Customer Portal provides information access 24/7
- Orders, RMAs, Invoices, and shipment tracking

webSalesForce

- Sales Force Automation and Contact Management
- Enter Quotes & Orders; Report Bookings & Commissions

webServiceCenter

- Manage customers at a glance
- Includes field service repairs and warranty tracking

webTeam

- Team Collaboration and Project Management
- Manage Requests, Tasks, and Documents



Thank You – Questions?

For More Information on MultiValue to SQL Integration Contact Kore Technologies

- Go To Kourier Integrator's Web Site <u>http://www.koretech.com/kore_integrator.asp</u>
- Call 866-763-KORE (5673)
- E-Mail info@koretech.com
- Browse Kore's Web Site <u>http://www.koretech.com</u>

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people who care.



Product Sample Screens



Kourier Integrator for U2 SQL Accelerator

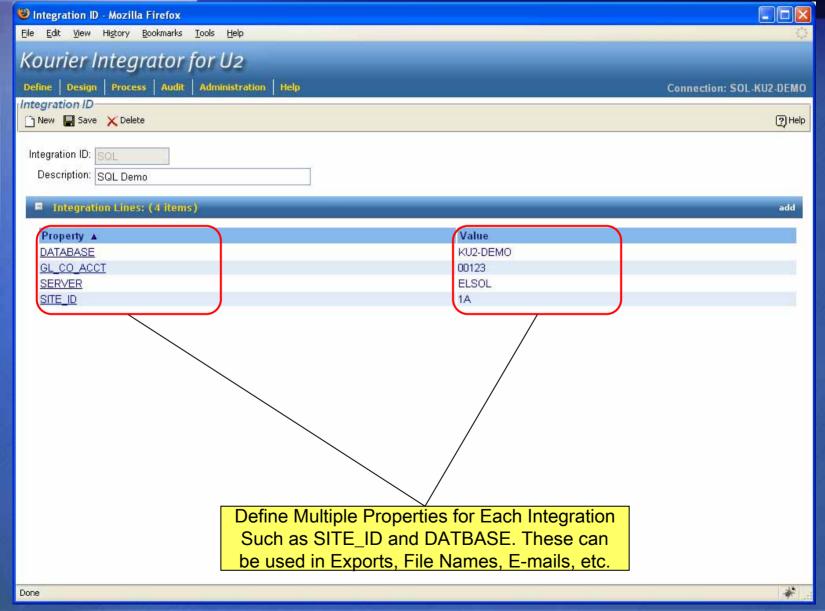


Kourier Integrator Sample Screens



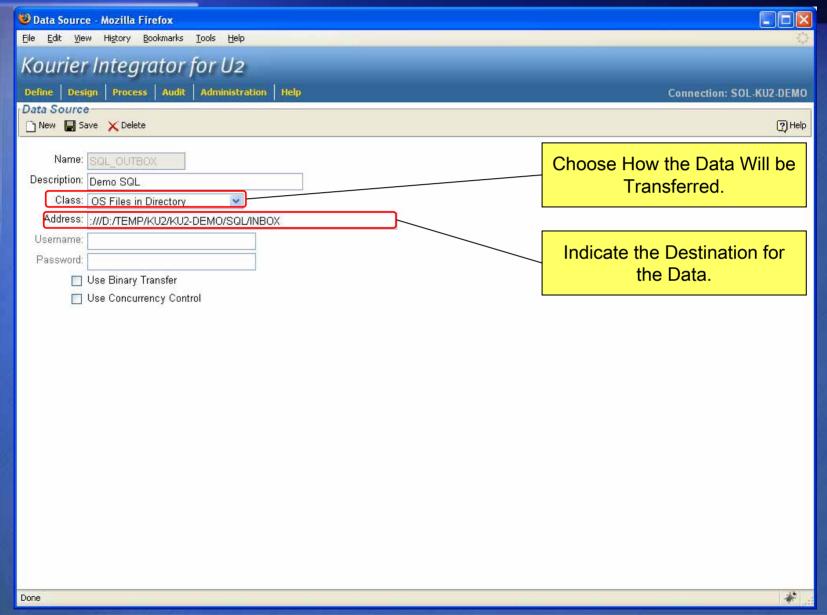


Define: Integrations





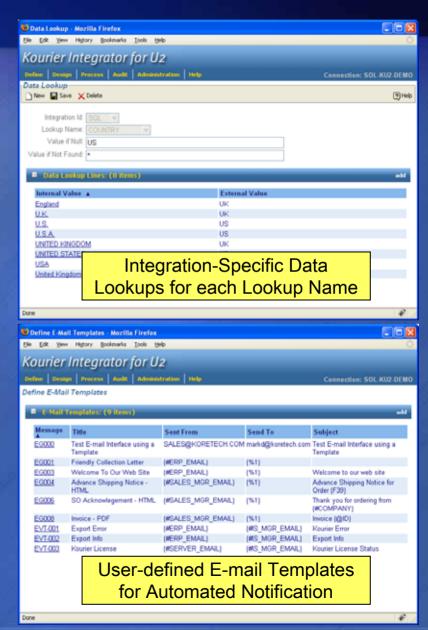
Define: Data Sources



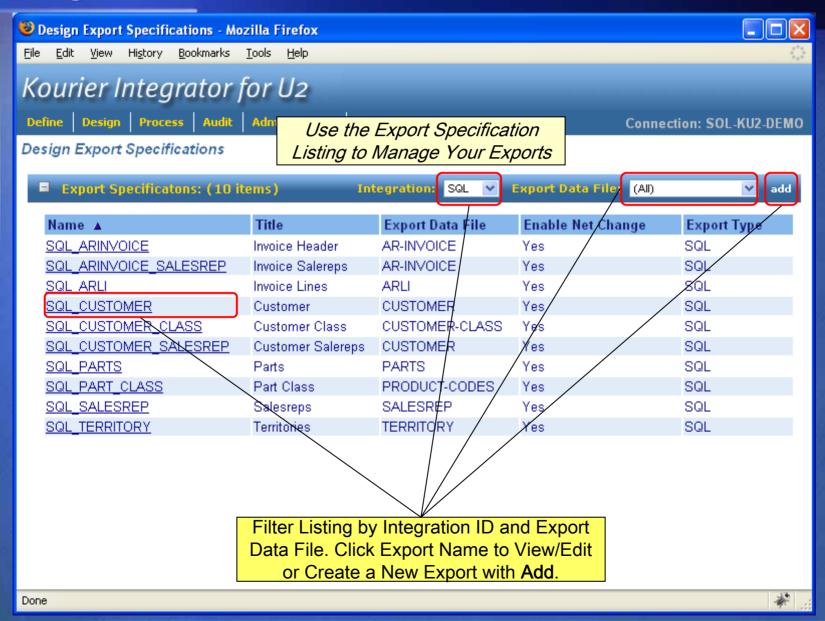


Define: Lookups, Literals, E-mails



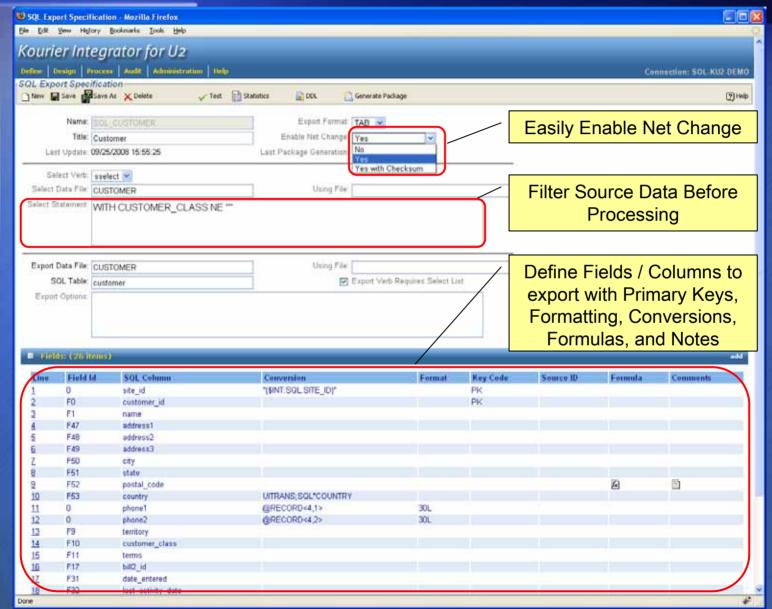


k/re Design: Export Specifications



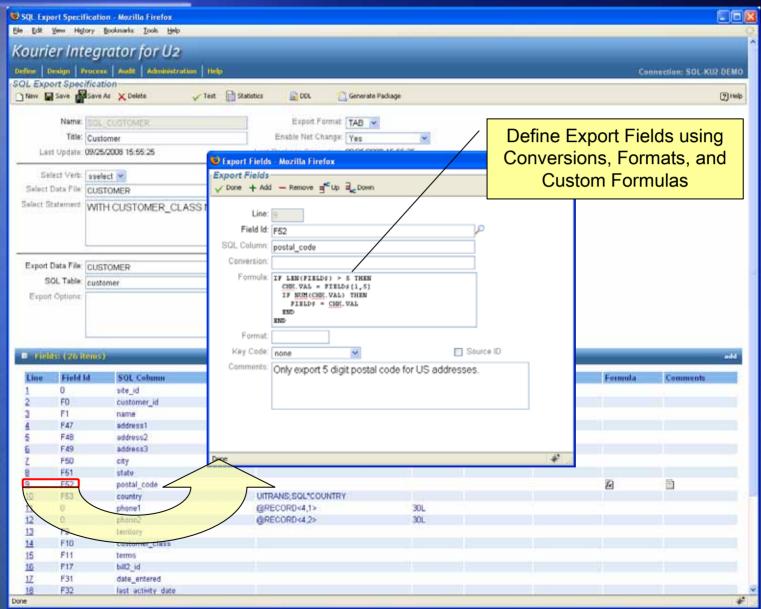


Design: SQL Export Specification



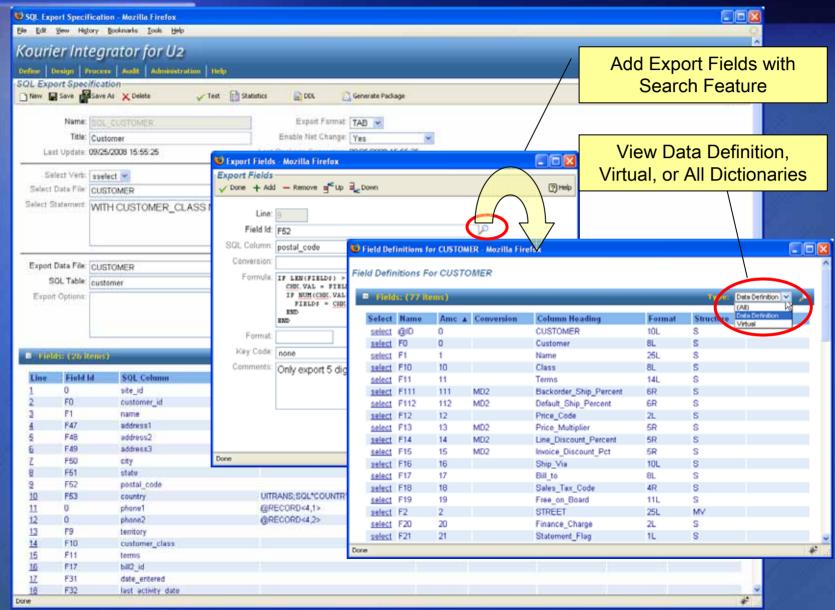


Design: SQL Export Field



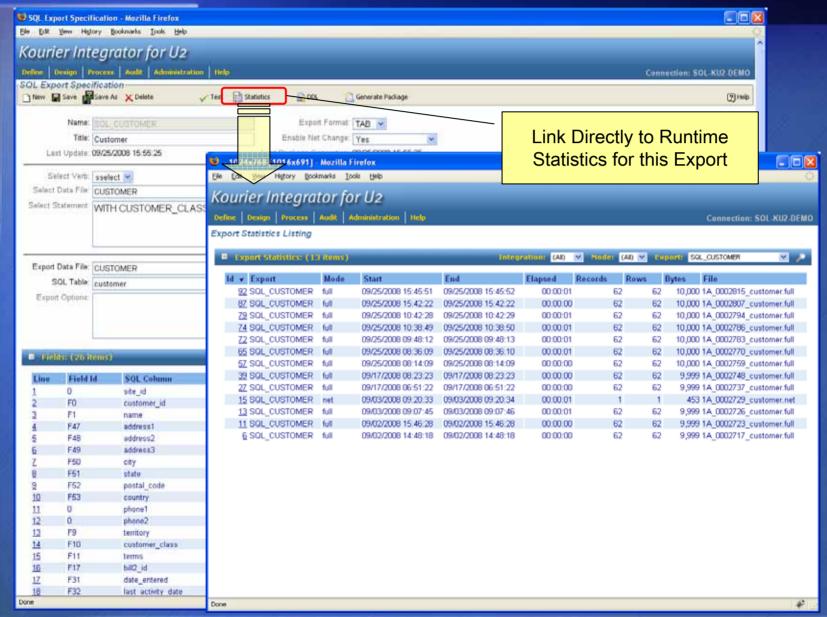


Design: SQL Export Field Select





Design: Export Statistics

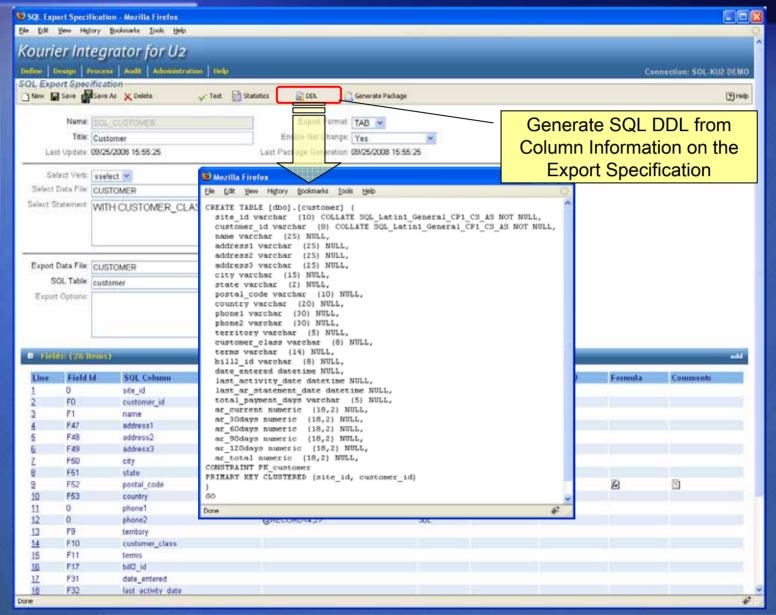


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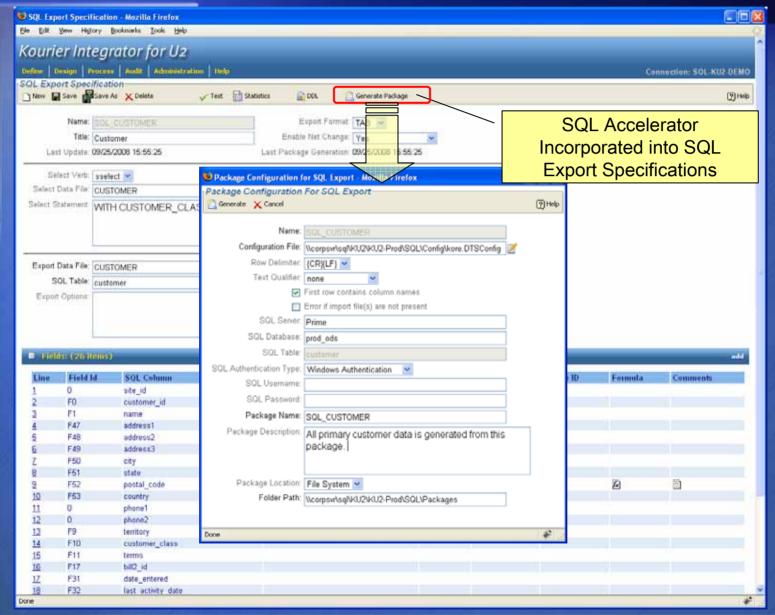


Design: Generate SQL DDL



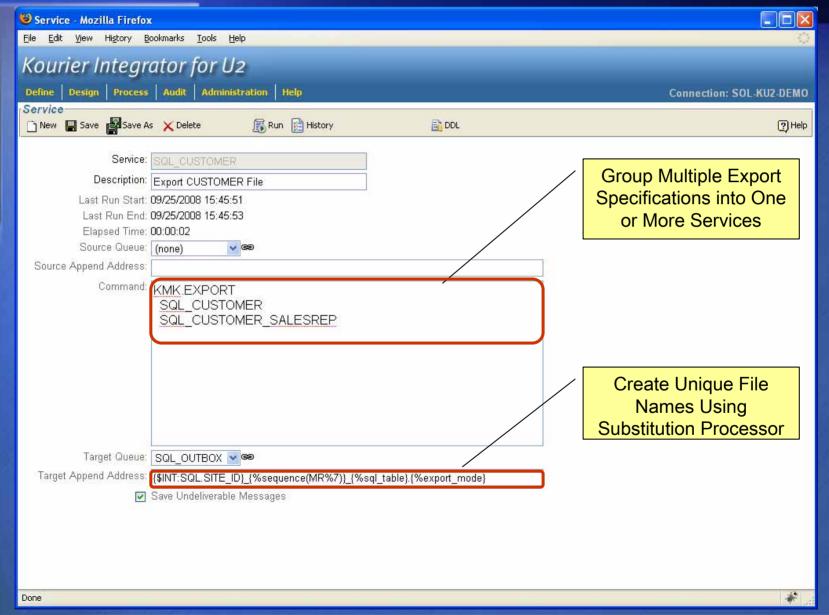


Design: Generate SSIS Package



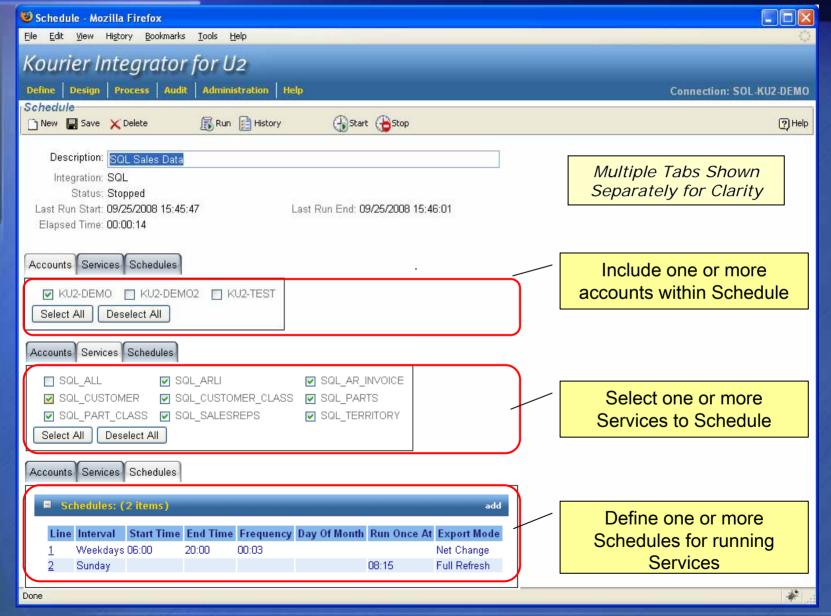


Process: Service



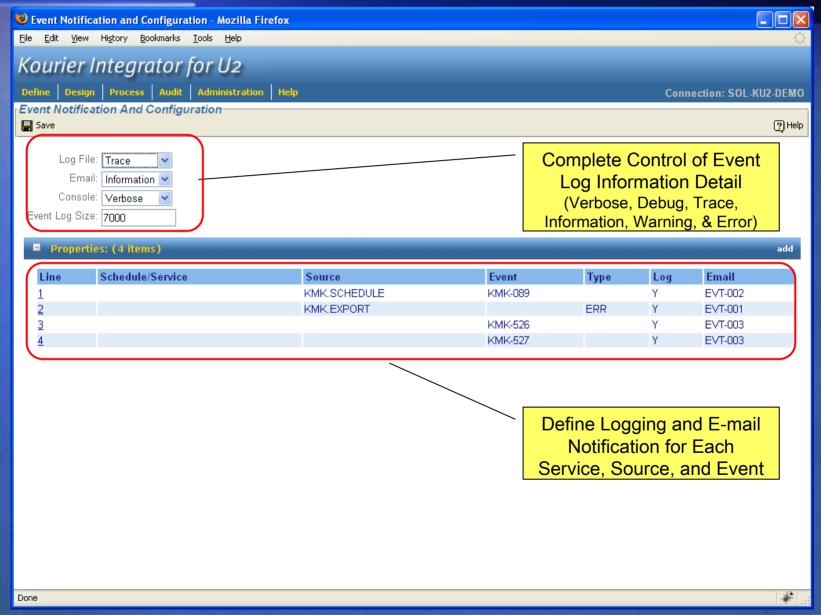


Process: Schedule



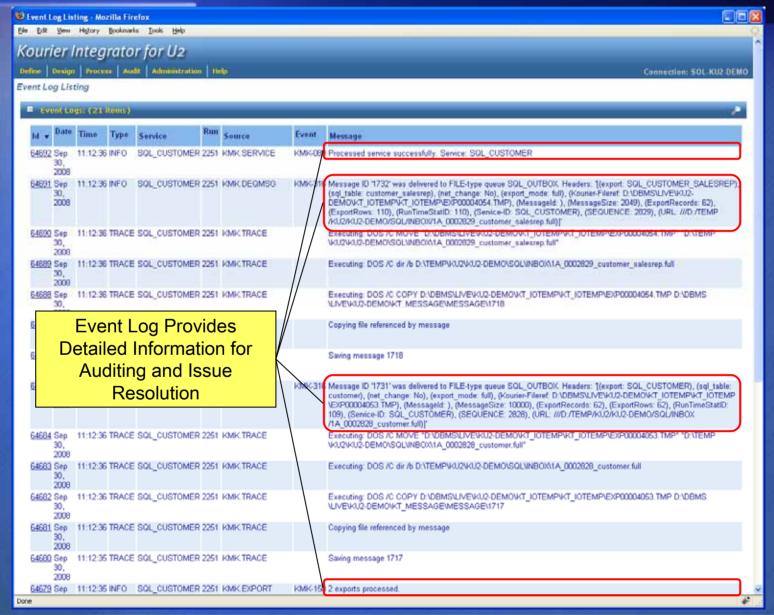


Audit: Event Notification



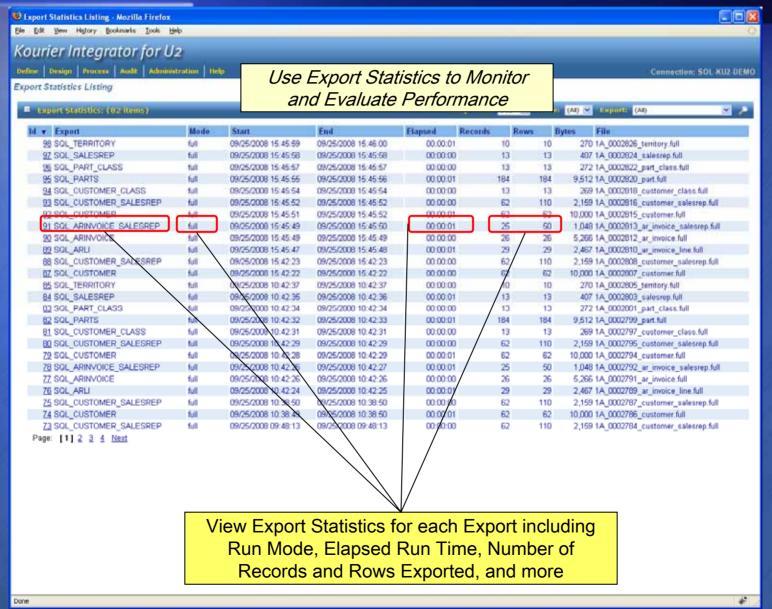


Audit: Event Log





Audit: Export Statistics





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